

## **Enterprise Vault Client Install Guide for Technicians.**

The purpose behind this guide is to provide instructions for manually installing the Enterprise Vault Outlook add-in client on user machines.

### **Enterprise Vault Logging.**

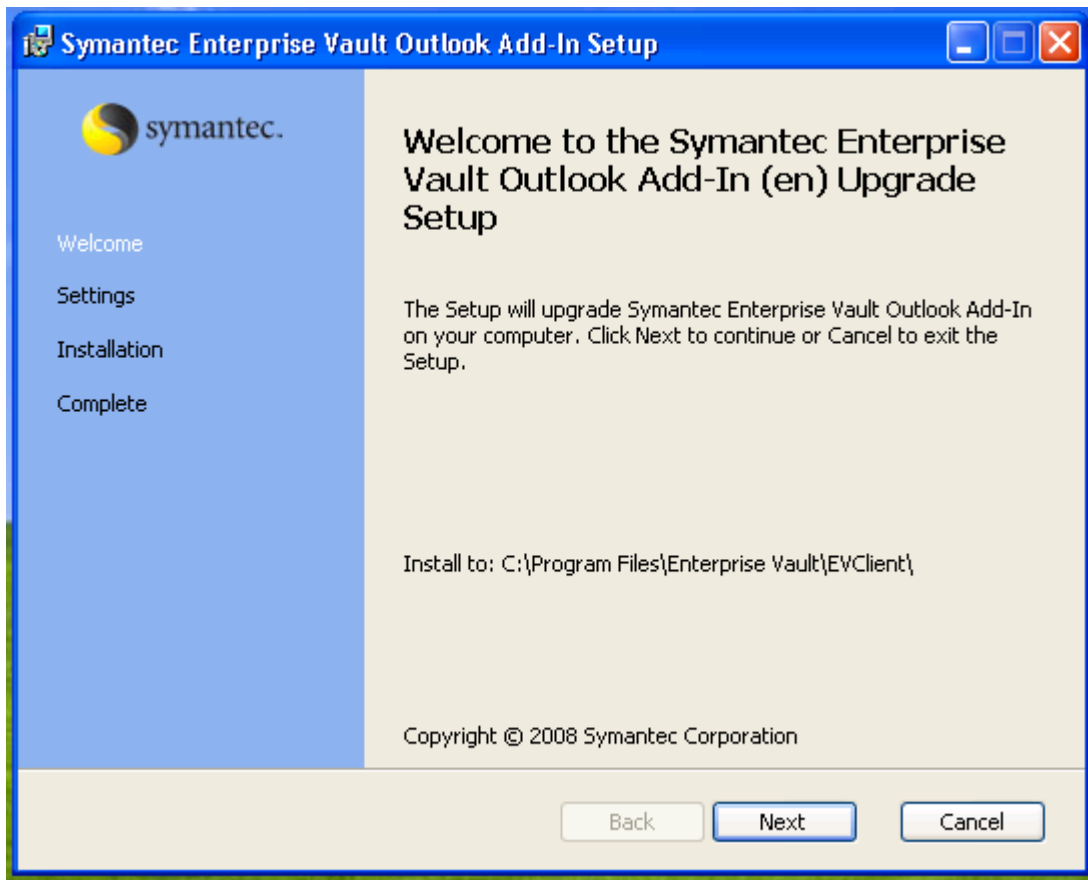
Enterprise Vault does create a daily log that maybe helpful if you are having issues with Enterprise Vault. That log is located at **C:\Documents and Settings\[username]\Local Settings\Temp**. Each daily file is named **ev\_client\_log\_{date/time stamp}.txt**.

### **Manually Installing on an XP Machine.**

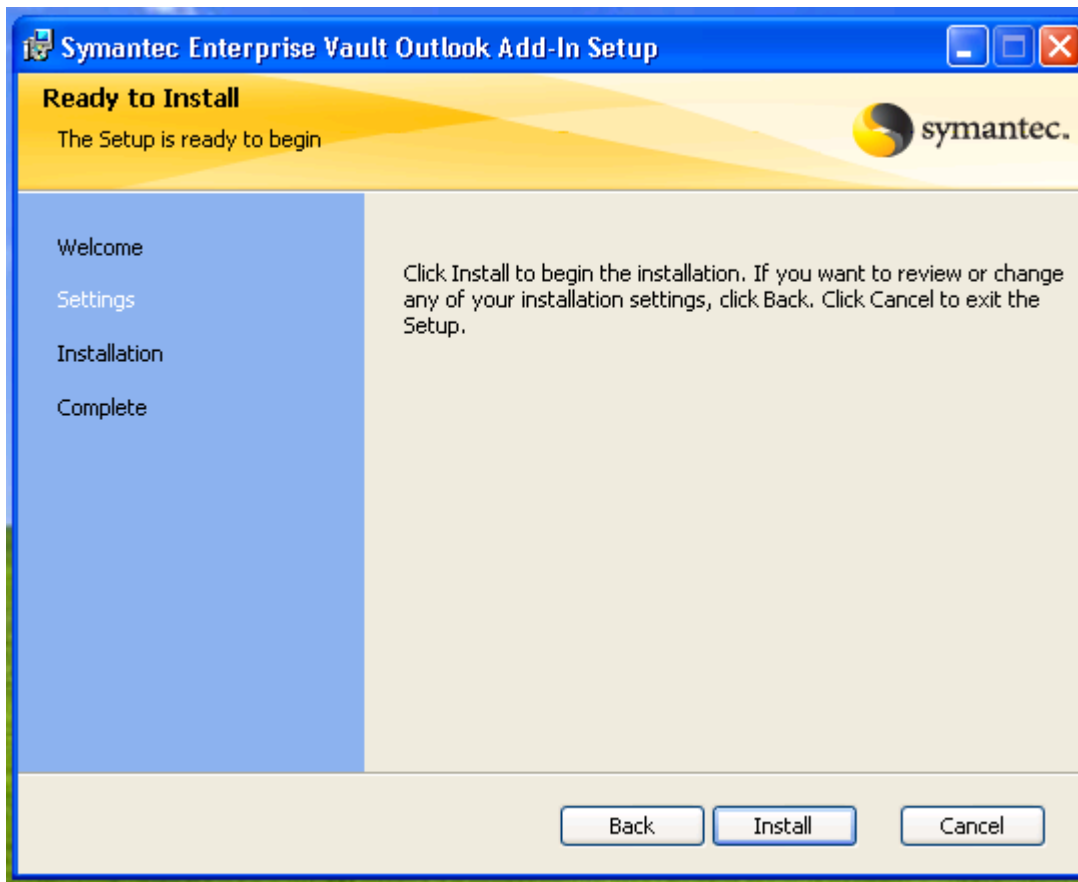
EV should install automatically through Group Policy, but there are occasions where this does not happen and EV will need to be loaded manually. Below are the instructions for installing EV manually

To manually install EV on an XP machine:

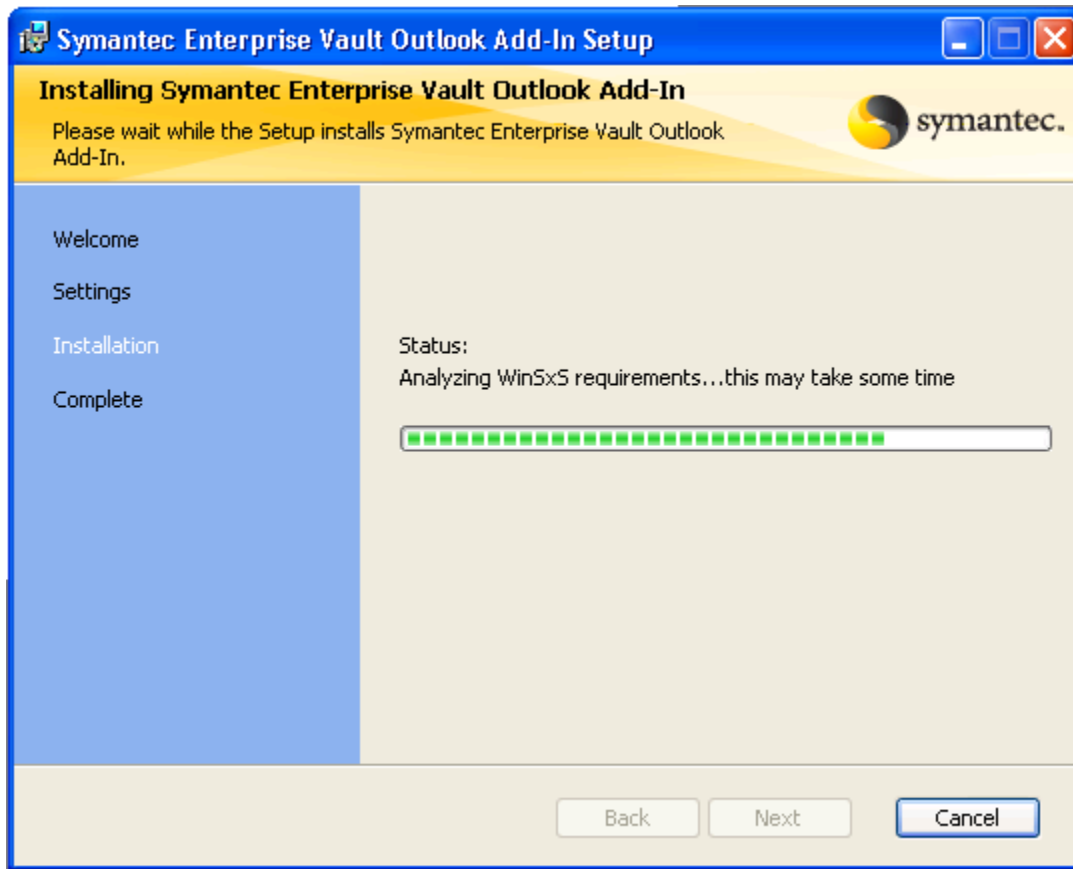
1. Obtain the file EVClient.msi from the DII web-site. \*\*\*Need to add this path when it is available.
2. From your download location double click EVClient.msi. You will see the following screen.



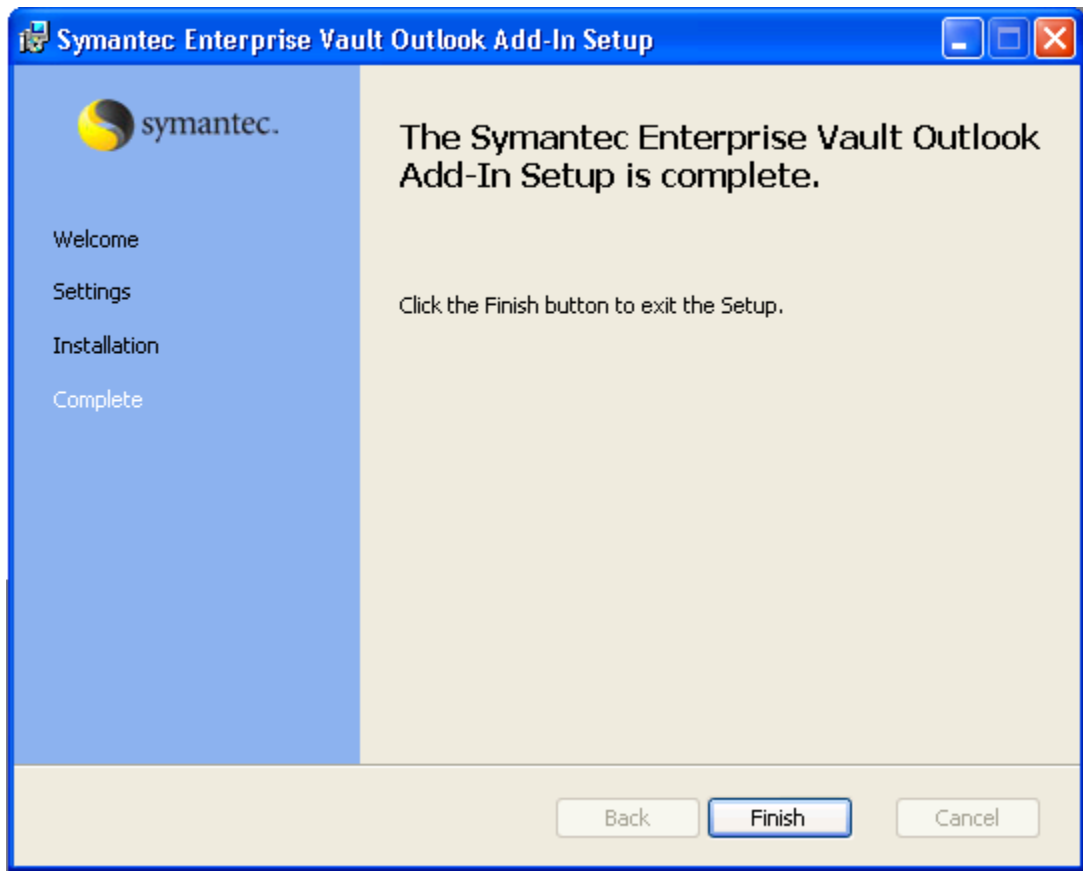
3. Click next.
4. You will see the following screen:



5. Click **Install**.
6. The following screen will appear:



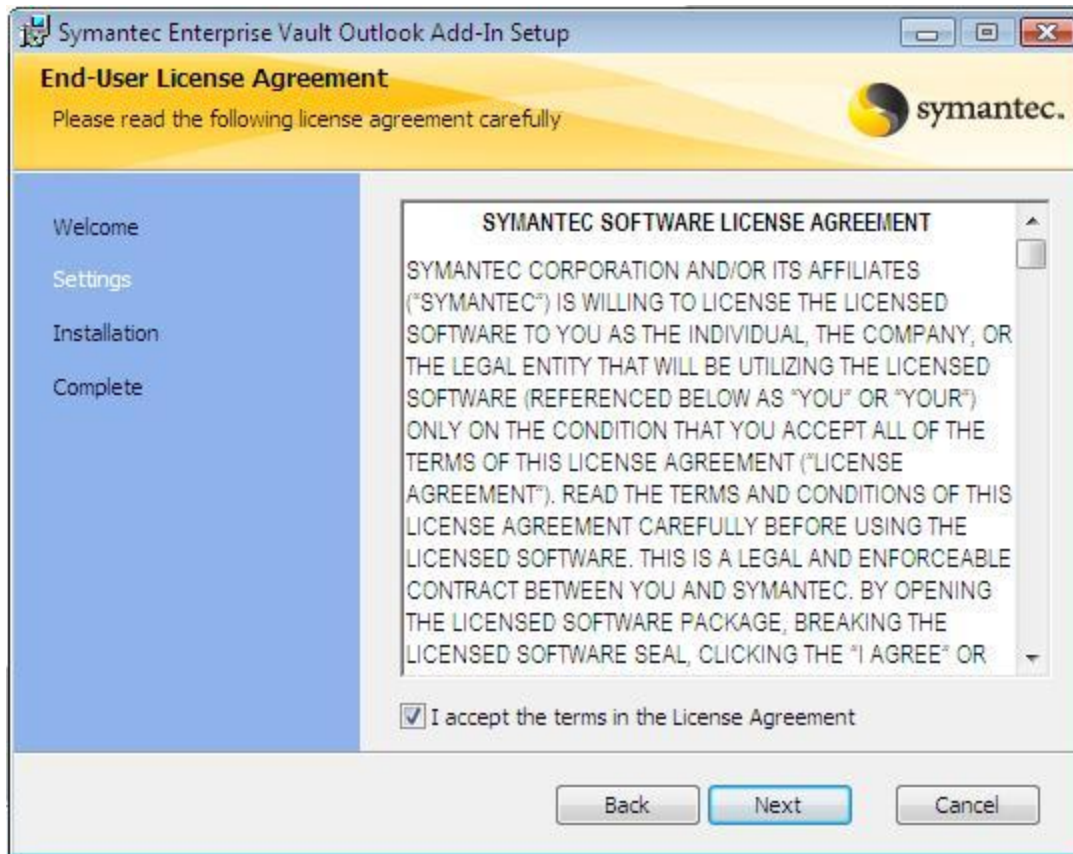
7. Once this is complete you will see the following screen.



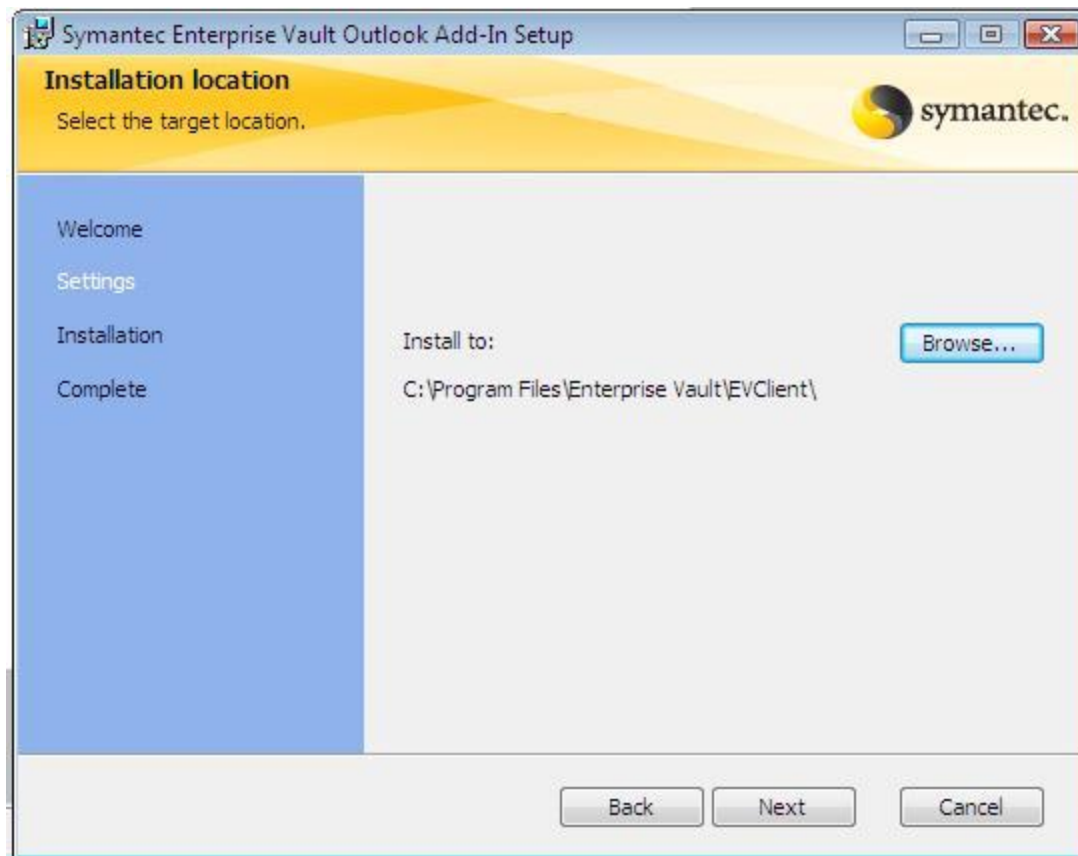
8. At this screen, Click on **Finish**.
9. EV for XP is now installed.

#### **Manually Installing EV on a Vista Machine.**

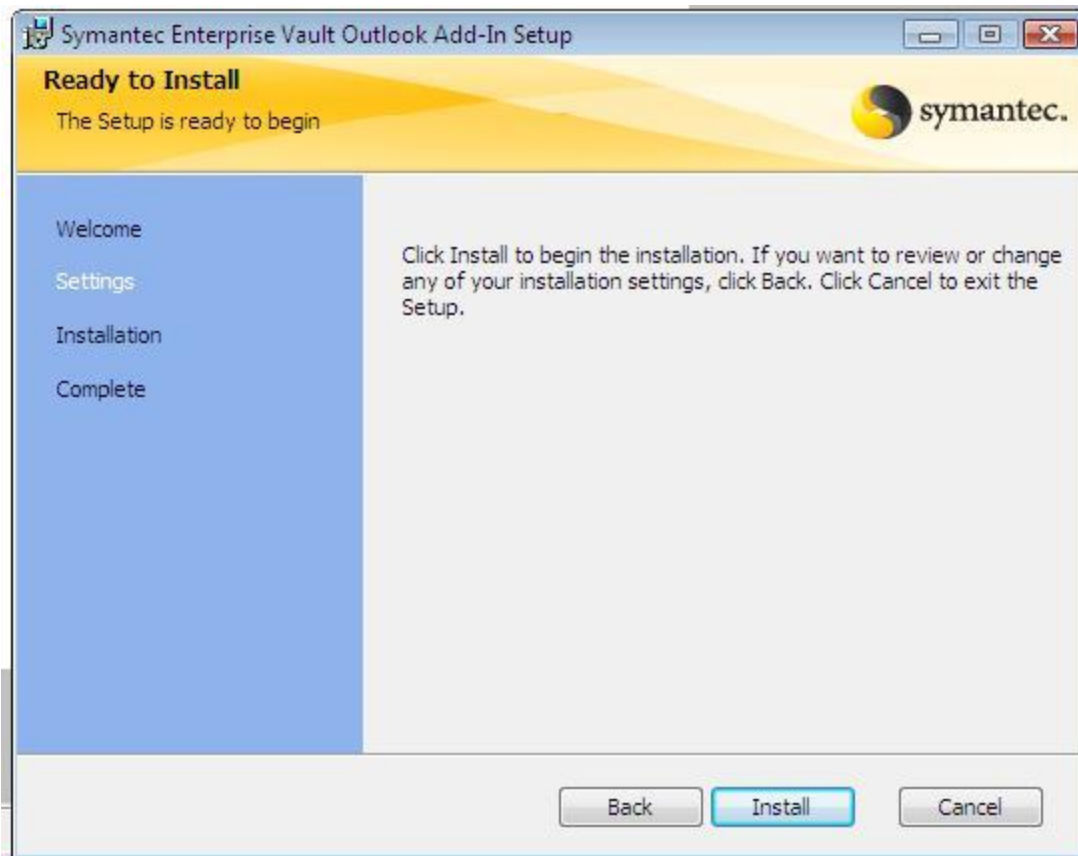
1. Obtain the file EVClient.msi from the DII web-site. \*\*\*Need to add this path when it is available.
2. From your download location double click EVClient.msi. You will see the following screen.



3. Click the checkbox **I accept the terms in the License Agreement**.
4. Click **Next**
5. You will see the following screen.

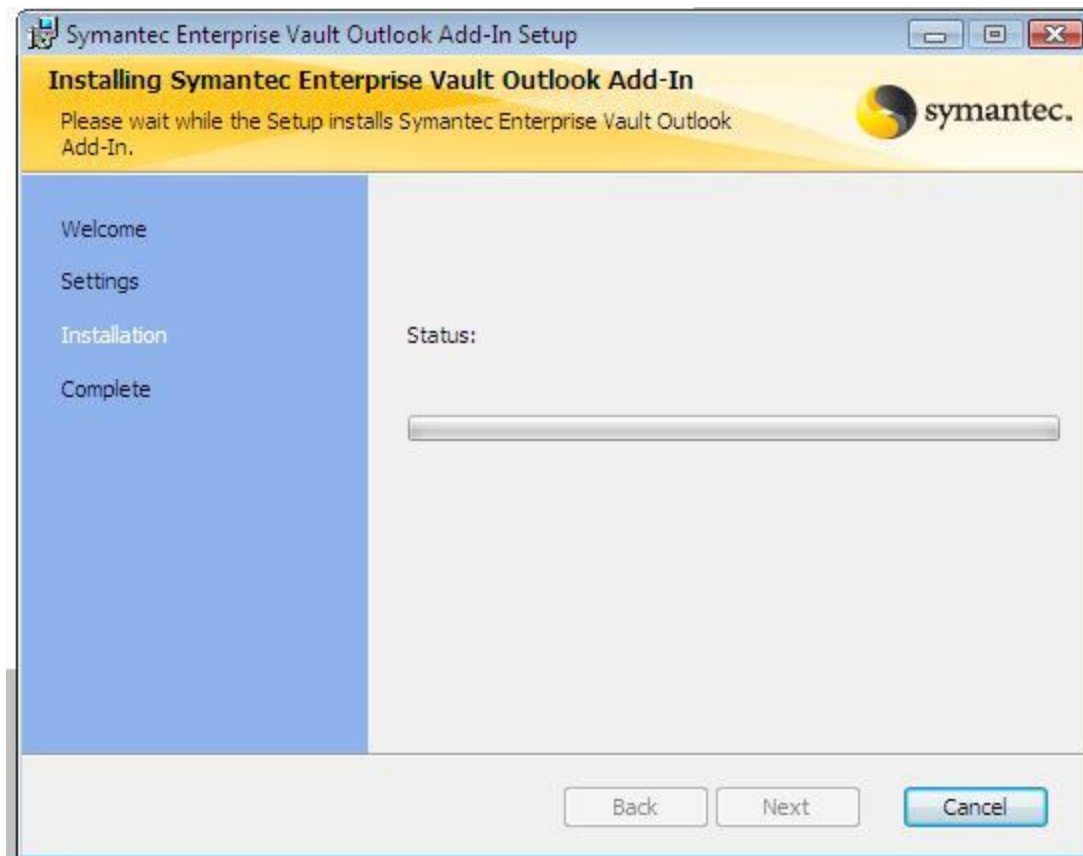


6. Click **Next**
7. You will see a screen telling you that a program is about to run and is it OK with you for it to do that. You have the option of **Continue** or **Cancel**. Click **Continue**.
8. You will then see the following screen.

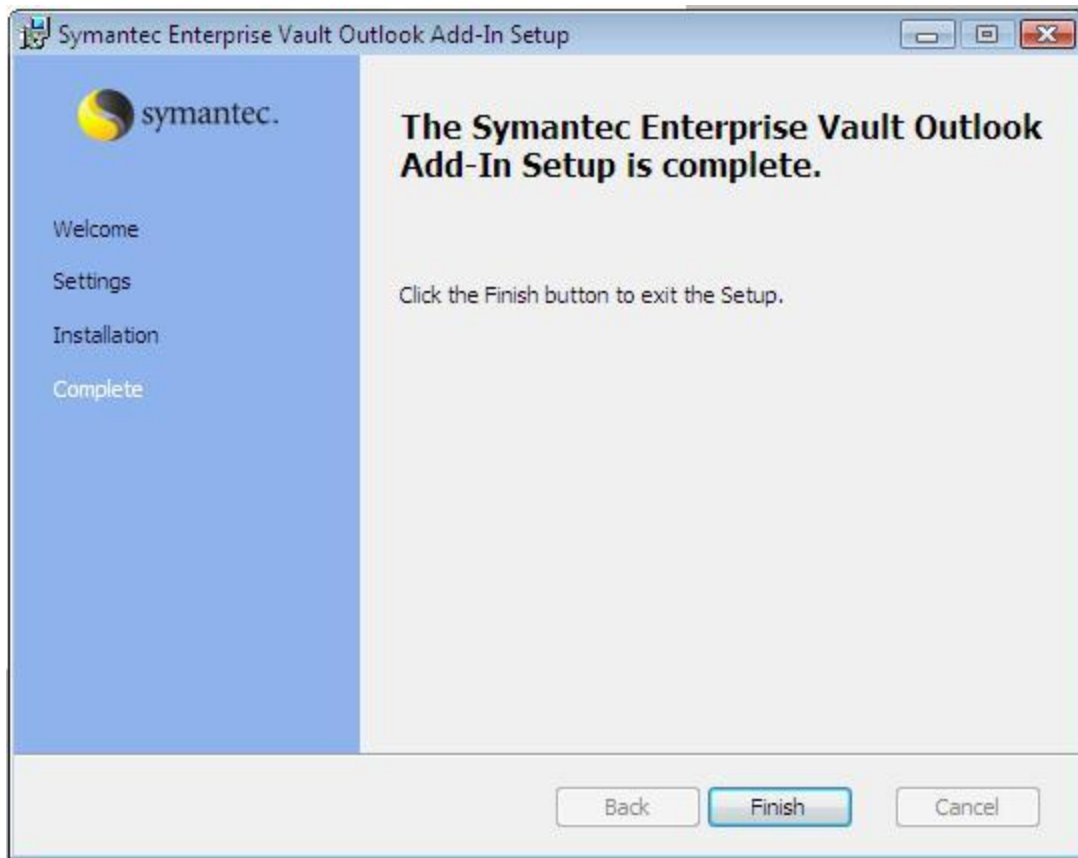


9. Click **Install**
10. You will see the following screen:





11. Wait for this screen to complete.
12. Then you will see the following screen:



13. Click **Finish**

14. EV for Vista is installed.